



Report

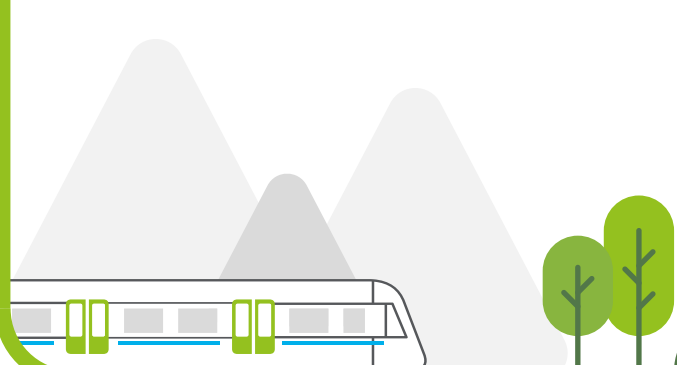
Summary 2021



Strategy 10/30

This year, Ferrocarrils has made progress on the strategic projects included in its 10/30 Strategic Agenda, which have received a new impetus with the signing, in December 2021, of the new Generalitat-FGC contract program.

This contract program ensures the financing of FGC to execute these projects, which will allow to increase the public transport capacity in the Barcelona metropolitan region, the Lleida area and, for the first time, in the Camp of Tarragona area to promote future projects in order to achieve a qualitative leap in FGC's activity in terms of the level of service and territorial impact. All these projects are aligned with the main axes of the Government: decarbonization, territorial development and digitalization.



Activism Strategy 2030

FGC has developed the Activism Strategy 2020-2030 with the aim of adopting a clear activist stance in the face of business, social and environmental challenges, from a global and local perspective, and always taking as a frame of reference the United Nations 2030 Agenda and the National Plan for the implementation of the 2030 Agenda in Catalonia.

The 2020-2030 Activism Strategy is articulated as a roadmap and is structured around four axes of action and a cross-cutting challenge that configures activism as an aspiration of corporate culture.

FGC's activities



FGC is a public company that operates in the transport and tourism sectors, with the aim of contributing to the improvement of mobility and leisure in Catalonia.

In the second year of COVID-19, there has been an increase in the number of passengers on the Metropolitan Lines and the Lleida - La Pobla de Segur Line, of visitors to Tourism and goods transported.

Passengers transported on Metropolitan Lines (M)	60.99	28.36%	↑
Passengers transported on the Lleida-La Pobla de Segur line	207,370	98.07%	↑
Visitors Tourism	881,100	1.52%	↑
Tons of goods transported	484,830	117.41%	↑
Income from the activity (M€)	60.46	19.37%	↑
Average workforce	1,765.30	2.86%	↑

The Customer Satisfaction Index is a pioneering indicator in the industry that analyses and assesses the quality of service perceived by customers and users.

Safety and service quality

FGC ensures the safety of the transport system and tourist facilities, applying the principle of prevention beyond the compliance with the minimum legal requirements.

	Quality (Quality Control Index)		Punctuality (Punctuality Index)		Satisfaction (Satisfaction Index)
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Barcelona-Vallès Line	98.97 0.13% ↓	99.64 0.05% ↓	77.60 4.02% ↑
Llobregat-Anoia Line	99.06 0.07% ↓	99.13 0.27% ↓	75.70 4.85% ↑
Lleida-La Pobla de Segur Line	99.65 0.16% ↓	99.26 0.21% ↓	79.00 0.64% ↑

Note: with respect to 2020
↑ Increase ↓ Reduction ↔ Remains unchanged

Mobility

Metropolitan Lines			
Passengers transported (M)	60.99	28.40%	↑
Tons transported	484,830	117.41%	↑
Income from the activity (M€)	49.18	26.59%	↑
Lleida - La Pobla de Segur Line			
Passengers transported	207,367	98.06%	↑
Income from the activity (M€)	0.37	94.74%	↑

Tourism

Montserrat Rack Railway and Funiculars			
Visitors to the funiculars	137,895	77.32%	↑
Rack railway visitors	189,648	27.77%	↑
Income from the activity (M€)	2.60	46.89%	↑
Vall de Núria			
Rack railway visitors	171,562	5.55%	↑
Winter visitors (ski passes)	15,937	43.43%	↓
Income from the activity (M€)	2.80	2.56%	↑
La Molina			
Visitors in winter (ski passes)	182,907	32.55%	↓
Summer visitors	32,764	14.22%	↓
Income from the activity (M€)	3.55	24.79%	↓

(1) Station operated by Vallter SA, a company in which FGC has a majority shareholding. / (2) Station operated by Actius de Muntanya SA, a company owned by FGC.

Tourism

Espot and Port Ainé			
Visitors in Port Ainé (ski passes)	80,115	11.92%	↓
Visitors in Espot (ski passes)	42,739	14.81%	↓
Visitors in summer	0		↔
Income from the activity (M€)	1.61	23.33%	↓
Parc Astronòmic Montsec			
Visitors	24,443	65.46%	↑
Income from the activity (M€)	0.24	100%	↑
Ferrocarril Turístic de l'Alt Llobregat			
Visitors	19,030	38.56	↑
Income from the activity (M€)	0.11	57.14%	↑
Gelida Funicular			
Passengers transported	3,987	58.65%	↑
Tren dels Llacs			
Visitors	4,355	208.65%	↑
Vallter 2000 (1)			
Visitors in winter (ski passes)	34,547	18.95%	↓
Visitors in summer	7,658	55.52%	↓
Income from the activity (M€)	0.62	21.52%	↓
Boí Taüll (2)			
Visitors in winter (ski passes)	60,985	36.39%	↓
Visitors in summer	0		↔
Income from the activity (M€)	1.14	53.47%	↓



Statement of value added (thousands of euros)

Salary expenses	99,406	3.51%	↑
Taxes	675	1.50%	↑
Operating expenses	34,864	9.59%	↑
Financial expenses	9,434	27.71%	↑
Depreciation and amortization	107,515	4.17%	↑
Profit for the year	-27,737	1.44%	↓
Other operating expenses	27,883	0.51%	↑
Income	60,784	20.02%	↑
Investments in infrastructure and services	114,767	14.64%	↓

Economic management

Participatory budgeting

The general objective of this first participatory process has been to involve and give FGC's interest groups a leading role in deciding on the object of the part of the company's investment budget.

0.22% of the annual investment budget 2021 defined on the basis of participatory budgets

138,083,224 €	301,930 €
Annual investment budget	Participatory budgets



A total of 97 proposals have been collected, 61 internal and 36 external, out of a total of 79 FGC employees.

Selected Proposals	Number	Votes	Cost
Internal	5	291	104,990 €
External	8	713	196,940 €

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Socially and Environmentally Responsible Procurement



Formalized contracts

Contracts with social and/or environmental clauses	371	4.80%	↑
Contracts without social and/or environmental clauses	74	2.63%	↓

Tender dossiers

Tender dossiers with social criteria	361	65.64%	↑
Tender dossiers with environmental criteria	275	50%	↑

Commitment to accessibility, civic-mindedness and coexistence

FGC's objective is to guarantee access, with total autonomy, to its facilities and trains, as well as to encourage coexistence and civility in these spaces.



100% Accessibility

Adaptation to people with reduced mobility of trains and stations

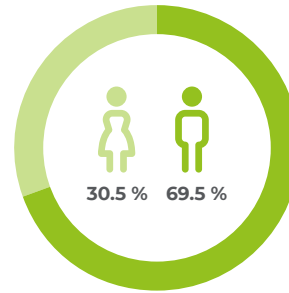
Metropolitan Lines, Lleida-La Pobla de Segur Line, Núria and Montserrat Racks

Alerts received on uncivic attitudes

Alerts for cases of incivility	3,065	34.70%	↑
Alerts for mask use	5,768	65.30%	↑

The people

FGC works to promote quality employment, recognizing the importance of social dialogue and collective bargaining bodies, provide all people with the development of skills, training and learning, in conditions that allow for the reconciliation of work and personal life, and in a way that equal opportunities are guaranteed at all times in a safe and healthy work environment.



We guarantee the incorporation 40% of women as engine drivers and station agents. In the 2021 public call we added to the labor pool for station agents 36 women and 39 men.

Total headcount as of December 31

People on staff	2,042	5.04%	↑
Men on staff	1,419	3.50%	↑
Women on staff	623	8.73%	↑

Gender pay gap

Gross annual salary	6.66%	11.32%	↓
Total hourly wage	4.64%	17.73%	↓

Other data

Training hours	75,519	12.53%	↑
People with permanent contracts	1,184	1.09%	↓

Occupational health and safety

Frequency rate

Metropolitan Lines	13.09	8.99%	↑
Tourism	50.94	2.17%	↓
Other Railway Services	6.58	3.62%	↑

Incidence rate

Metropolitan Lines	2,293.86	8.98%	↑
Tourism	8,924.95	2.16%	↓
Other Railway Services	1,153.30	3.70%	↑

Severity rate

Metropolitan Lines	0.36	24.14%	↑
Tourism	2.90	53.97%	↓
Other Rail Services	0.21	0%	↔



Relationship with the environment

At FGC, we have aligned our Climate Action Agenda 2030 with the objectives of the Paris Agreement (COP21), the Sustainable Development Goals, the United Nations 2030 Agenda, and the National Plan for the implementation of the 2030 Agenda in Catalonia; and we have adhered to the Program of Voluntary Agreements and the Climate Action Commitments, promoted by the Generalitat of Catalunya, and to the Business Ambition for 1.5°C initiatives, Net Zero Commitment and the Science Based Target initiative.



Water consumption (m³)

Mobility	32,928	36.39%	↓
Tourism	576,141	28.04%	↑



Waste (t)

		Generated	
Mobility	554.85	3.78%	↑
Tourism	320.82	44.32%	↓



121,848 Mwh consumption energy



80.47 Mwh photovoltaic energy production



100% Energy electricity from solar renewable



89.99% Energy from renewable sources

Note: with respect to 2020
↑ Increase ↓ Reduction ↔ Remains unchanged



Greenhouse gas emissions tCO₂eq

Scope 1: Direct emissions	6,646.73	11.04%	↓
Stationary combustion (natural gas, C. gasoil, LPG, biomass and geothermal)	1,337.69	9.84%	↓
Mobile combustion (own auxiliary fleet, mobile machinery, trains and locomotives)	4,146.11	11.70%	↓
Fugitive emissions of refrigerant gases (stationary installations and mobile machinery)	1,162.82	9.95%	↓
Process emissions (acetylene consumption)	0.11	86.59%	↓

Scope 2: Indirect emissions	0.00	100%	↓
Scope 3: Other indirect emissions	110,852.62	19.19%	↑

FGC establishes 2018 as the base year for comparison of the GHG emissions inventory, the first year in which the organization's carbon footprint has been carried out. The calculation methodology used is GHG Protocol.

GOAL 2030: carbon neutral

We want to go further and prevent temperature increases of more than 1.5°C. We apply science-based targets to reduce and neutralize direct non-avoidable CO₂ emissions: -92% reduction in Scope 1 and 2 emissions / -57% reduction in Scope 3 emissions.

