

## Pensioner's card

de Ferrocarrils de la Generalitat de Catalunya

# Getting or renewing it

Lleida - la Pobla de Segur

To find out more, visit the website www.fgc.cat or call 012

# Criteria for getting or renewing the FGC pensioner's card:

Only people who are registered as living in a municipality in the province of Lleida can get or renew the FGC pensioner's card.



## Pensioner's card A

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- **People aged 65 or over** with personal income\* (pensions, assistance, private income, etc.) less than the public income index (IPREM).
- People aged under 65 with 33% or higher degree of disability and personal income\* (pensions, assistance, private income, etc.) less than the public income index (IPREM).



## Pensioner's card B

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- People aged 65 or over with personal income\* higher than the public income index (IPREM) but less than twice the IPREM.
- People aged under 65 with 33% or higher degree of disability and personal income\* higher than the public income index (IPREM) but less than twice the IPREM.

People with personal income more than twice the IPREM, even if they meet the other requirements, cannot have either of the two FGC pensioner's cards.

<sup>\*</sup>Personal income is calculated by dividing the joint income of the family unit (spouses and children aged under 18) by the number of members.

## 1. Administrative process

#### **GETTING OR RENEWING THE CARD**

- Pick up an application form from Balaguer station.
- You also need to pick up a prepaid envelope.

#### HANDING IN THE APPLICATION

Hand in the application form, duly completed with personal details and all documentary evidence:

- By post, using the prepaid envelope.
- At Balaguer station.

## 2. Documentation required

- **Application form** completed with personal details plus bank details if choosing to pay by direct debit.
- Photocopy of Spanish ID card or foreigner ID
- For under-65s, photocopy of the certificate accrediting disability issued by the **Department of Employment, Social Affairs and Families** or card accrediting disability, showing a degree of 33% or more.
- Original of the local registration certificate showing the people in the family unit.
- Photocopy of the joint or individual income tax (IRPF) declaration\*\* showing the income of the whole family unit.
- Original receipt for payment at the station or at a **ServiCaixa ATM**, as appropriate.

- \*\* If a member of the family unit (aged over 18) is not obliged to file an income tax return, the following must be submitted:
- Original certificate from the tax authorities stating that the holder is not obliged to file an income tax declaration. It must include income and one must be submitted for each member of the family unit in the same position.

## If any member of the family unit (aged over 18) has no income, the following must be submitted:

- Original negative benefit certificate from the National Social Security Institute (INSS)\*\*\*.
- Original negative benefit certificate under the Spanish "Passive Class" system issued by the Ministry of Finance and Tax\*\*\*.

## 3. Payment

### **FGC STATIONS**

- At Balaguer station.

#### **DIRECT DEBIT**

- You must fill in your bank details on the application form. This option enables you to sign the form and go through the process without leaving home

### **SERVICAIXA**

- Payment must be made at any CaixaBank ServiCaixa ATM using the bar code shown on the application form and the original receipt enclosed with the rest of the application documentation.

#### **ADMINISTRATION AND PROCESSING FEES**

- The amount payable for administration and processing of the pensioner's card is €5.

## 4. Reception

The Pensioner's Card will be sent by ordinary post to the postal address given on the application form.

\*\*\*If you have not received the pension certificate, you should apply at the National Social Security Institute (INSS) through the website www.seg-social.es

## 5. Conditions of use

- The Pensioner's card is personal and non-transferable.
- It is not valid if not accompanied by the appropriate ticket.
- Improper use of the Pensioner's Card will be penalised and may lead to it being withdrawn.

#### IF YOU GET THE PENSIONER'S CARD A:

- This allows you to buy a standard ticket with **75%** off for journeys on the Lleida-la Pobla de Segur, Barcelona-Vallès and Llobregat-Anoia lines.

#### IF YOU GET THE PENSIONER'S CARD B:

- This allows you to buy a standard ticket with **50%** off for journeys on the Lleida-la Pobla de Segur, Barcelona-Vallès and Llobregat-Anoia lines.

## ALL HOLDERS OF PENSIONER'S CARD A OR B ARE ALSO ENTITLED TO:

- **10%** off standard return tickets for the Montserrat Rack Train and Funiculars and the Núria Rack Train.
- A discount on the price of the return Train+Montserrat Rack Train ticket.

